

Terms and Conditions of Ending your Tenancy

- 1. By completing the online form and Notice to End my Tenancy ("Notice") to which these terms and conditions relate, I give Midland Heart notice that I am terminating my tenancy and giving up possession of my home on the next day that is both (a) the last day of a complete period of my tenancy and (b) at least 28 days after the day on which Midland Heart receive this Notice;
- 2. I accept that Midland Heart will confirm to me, in writing, the date that falls on the next day that is both (a) the last day of a complete period of my tenancy and (b) at least 28 days after the day on which Midland Heart receive the online form and Notice. I also agree to notify Midland Heart immediately if I do not accept that the date given to me is the next day that is the last day of a complete period of my tenancy and is also at least 28 days after I have completed and submitted the Notice;
- 3. I understand that Midland Heart is to be given vacant possession of the Property at the end of the notice period and the date given to me by Midland Heart further to paragraph 2 above;
- 4. I agree that Midland Heart may dispose of any items left in the property after the end of my tenancy and that I may be charged for the cost of any such disposal;
- 5. I agree to return all keys to the property, including window and patio door keys and any keys or fobs to communal doors and areas. I understand that if I do not do so, I will be charged additional rent and the cost of the lock change;
- 6. I agree to empty the property, sheds, garages, outbuildings and other storage spaces of all rubbish and belongings. I understand that if this is not done I will be charged a fee for anything that Midland Heart have to remove;
- 7. I agree that I must not allow anyone to remain in the property after I have vacated the same;
- 8. I will notify relevant organisations of my change of address and/or redirect my mail;
- 9. I agree to return all keys to the property on a date to be confirmed by Midland Heart (or place them in the key safe at the property if provided by Midland Heart);
- 10. I agree to pay all of the rent due before I leave the property;
- 11. I agree to leave the property in a clean and good condition (putting right any damage that has occurred whilst I/we have lived there) and understand that if I do not do so Midland Heart will charge me for the costs of bringing the property up to a good condition;
- 12. I understand that, if I am a joint tenant, by serving this Notice to end my tenancy I will be ending the tenancy for both myself and the other joint tenant and I confirm that I have taken independent advice on this.
- 13. I understand and accept that upon me giving, and Midland Heart receiving, this Notice to end my tenancy I cannot retract the Notice and my tenancy will come to an end at the end of the notice period;