

There may be times when you want to set up activities to influence and scrutinize our services, strategies and policies which sit outside of the My Voice framework.

These activities can encourage a sense of community, provide the opportunity to share ideas and discuss solutions and improve your local community and home.

These could include, but not be limited to:

- **Tenant meetings and forums:** These groups provide a structured platform for tenants to meet, share ideas and discuss community issues
- **Community events:** A less formal way to share ideas and discuss community issues with the option of including other organisations.
- **Formal tenant and residents' associations:** These groups provide a formal channel for tenants to voice their opinions, raise issues and propose solutions.
- **Community Gardens and Green Spaces:** Tenants can participate in creating and maintaining community gardens, which offer lots of benefits including social interaction, healthy living, and environmental awareness.

Key benefits include:

- **Empowerment and Influence:** Tenant-led activities empower you to have a voice in decisions that impact your community and home
- **Stronger Communities:** Participation in activities encourages a sense of community, shared values and support.
- **Improved Communication and Collaboration:** Tenant-led activities provide a platform for landlords and tenants to communicate openly and work together.
- **Increased Satisfaction:** Tenant-led activities contribute to higher levels of satisfaction and a greater sense of belonging within social housing.

You can get support in setting these up from The Tenant Engagement and Scrutiny Team here at Midland Heart ([customerscrutiny@midlandheart.org.uk](mailto:customerscrutiny@midlandheart.org.uk)). Or you set up a join TPAS for free, where you can access lots of additional information: <https://www.tpas.org.uk/>

