

Personal data is data we can use to identify you or other people.



Personal data can be:

- Name
- Address
- Email, phone number or other contact details
- Date of birth
- Details about your money or your tenancy
- Contact details of your family or carers

Midland Heart (We) must take extra care with data about:

- Your health or disability
- Your race
- Your gender
- Your religion or beliefs



Why do we share your personal data?



So that we can provide you with a home.



For payments like rent, and charging for things.



So that we can tell you about things we do.



If we don't have your data, you might miss out on things to support you.

Who we might share your personal data with?

Some of the people we might share your data with include:



Your family



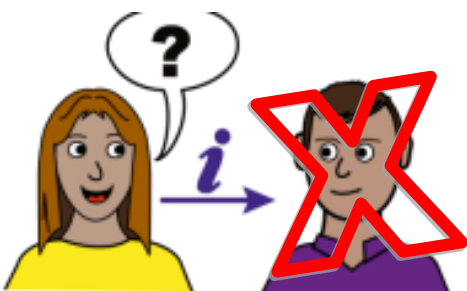
Your doctor or other health workers



Social Care



Crimes or breaking the law



We won't share your data unless we really have to

Your Rights



We must keep your data safe and accurate.



If you think we have the wrong data, you can ask:



- To see your data



- To change your data



- To delete your data



We might not be able to do all of this, but we will always tell you why.



If you are not happy,
you can make a complaint to:
dataprotection@midlandheart.org.uk



If you are still not happy,
you can make a complaint
to the ICO.



The Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF



Phone - 0303 123 1113



Email - casework@ico.org.uk