



# If you're on a tight budget, a smart meter could make life a little easier.

A leaflet from Smart Energy GB, the independent voice of the smart meter rollout. Supported by your Housing Association.



Representative of a typical in-home display. Available in England, Scotland and Wales by 2020.

**A smart meter shows you how much your energy is costing you as you use it, and could help you save money.**

## What are smart meters all about?

Put simply, smart meters are the latest generation of gas and electricity meters which will replace your traditional meters. As well as your smart meter, you'll receive a portable in-home display that clearly shows you how much energy you're using in pounds and pence. Both parts communicate with each other automatically, and send your energy usage information to your energy supplier, which means you don't have to. Very handy.

## How could they help me save money?

These days everyone's on a budget. That's exactly where a smart meter can help. Because you can track exactly how much gas and electricity you're using, you can see your energy costs in near real time, helping with household budgeting. The in-home display also has a built-in budgeting tool allowing you to set your own weekly or monthly limits.

A smart meter could help you find ways to reduce energy waste around your home and save money. For example, you could save around £30 a year just by remembering to turn your appliances off at the wall rather than leaving them in standby mode.

## Where else can I make savings?

Smart meters could also help you switch to a better deal, as you'll have accurate energy usage information which can help you choose the supplier and tariff that suits you best. What's more, they also give you access to new smart tariffs. So you can shop around to get the best deal.

## What if I'm on prepay?

No problem. Smart meters show you what you're using, as you use it, so no more running out of credit at the most inconvenient times. It also means you can top up whenever it suits you – online, via mobile or at the shop.



Features and smart meters available with selected energy suppliers. Eligible customers only.

## Is it a hassle to get one?

Getting a smart meter is actually pretty easy, and they're provided at no extra cost. There are a few important things you'll need to prepare before your installation:

**DATE**

Agree a time and date with your supplier that you can be home for the installation. An installer will never turn up unexpectedly.



Make sure you know where your current meters are and take steps to ensure they're accessible for the installer.

**ID**

The installer should present you with a valid identity card upon arrival, which you can ask to see if the installer does not present it upfront.

**2hrs**

It takes about two hours and your energy supply will be cut off for a short period, but you'll need to be present for the installation.



The installer will perform a safety check on your gas appliances as part of your installation.

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Once fitted, your installer will show you how to use your in-home display and offer energy-saving advice.

## Are they secure?

Without question. Smart meters operate on their own secure wireless network so there's no need for an internet connection. They're also extremely safe, exceeding every UK and EU safety standard.

## OK, let's do it.

Getting your smart meter is simple. Your Housing Association can't request one for you as they're not the bill payer.

All you need to do is contact your energy supplier. You'll find their details on your gas and electricity bill.



**Getting a smart meter will ensure your bills are always accurate, taking the stress out of budgeting and putting you back in control.**

# Make life a little easier so you can focus on the important stuff.

Contact your energy supplier about getting your  
smart meter at no extra cost.

**[smartenergyGB.org](http://smartenergyGB.org)**

