

What is tenancy fraud?

Tenancy fraud is when a property is occupied by those who have no right to live there. Tenancy fraud is illegal and unfair. It leaves less homes for the people who really need them. Tenancy fraud can also lead to an increase in anti-social behaviour in your area.



Examples of tenancy fraud:

- Telling lies when applying for a home
- Giving false information when applying for a home with us.
- Not using our property as your main home or abandoning it
- Subletting your home or selling your keys
- Swapping homes with someone else without our permission
- Not telling us when someone has passed away, so that someone else can live there
- Targeting vulnerable tenants to use their home for criminal activity

What can I do to help?



Update your details - as soon as possible if you change your name or if there are changes to your household.



Report the death of a tenant - if someone you live with dies or if you're the next of kin of someone who has passed away.



Look out for signs of tenancy fraud in your local area.

What should I look out for?

- Unusual activity from neighbouring properties
- Different people regularly moving in and out of a nearby property
- People talking about a property in your area being sublet
- A property near you that appears to be empty all the time
- Someone collecting rent directly from your neighbours
- A new person living with your neighbours

How do I report fraud?

Contact us straight away if you notice any of the signs above.

We always take any information that you give us seriously and we always allow you to remain anonymous.