



## Volunteer Role: Activity Leader

**Volunteer Purpose:** To support our customers to maintain good health, wellbeing and sense of community by planning and delivering a specific or multiple activities within our Retirement Living schemes.

**Reporting to:** Scheme Manager

**Disclosure level:** Standard

### Key Volunteer Responsibilities:

- Designing and facilitating a specific or multiple activities that enable our customers to learn, laugh, live independently and be excited about their future.
- Delivering activities that are fun and entertaining, creating a vibrant and welcoming atmosphere within schemes that deliver high levels of customer satisfaction.
- Ensuring that activities are inclusive and allow customers of all abilities to participate.
- Ensuring that all activities are delivered safely and in accordance with Midland Heart's Health and Safety Policy and Procedure.
- Where funding is required for activity, managing funds and keeping an accurate, robust record of expenditure.

### Role Specific Skills & Behaviours

- Ability to think creatively and design innovative activities that promote positive wellbeing, health and sense of community.
- Excellent communication and facilitation skills with the ability to engage a diverse audience with diverse needs and encourage them to fully participate in activities.
- A desire to make a difference to people's lives and encourage older people to pursue new dreams and goals.
- Understanding of and commitment to the principles of equality and diversity.