midland heart

Midlands-Based Support Services

A quick guide to communication and interpreting services across the Midlands.

Relay UK

Helping you communicate by phone using text or speech.

Phone: 0800 7311 888

Textphone: 0800 500 888

Email: relay.uk.helpdesk@bt.com

Website: www.relayuk.bt.com/contact-us.html

BSL Assist Ltd

24/7 access hub for BSL interpreting, support, and guidance.

Email: enquiries@bsl-assist.co.uk

Phone: 07860 458368

Website: www.bsl-assist.co.uk

CommPlus

A deaf-led organisation offering high-quality BSL/English interpreting and translation.

Phone: 0121 707 8685

Website: www.commplus.org.uk

BID Services

Communication and interpreting support across the Midlands.

Email (bookings): interpreting@bid.org.uk

Phone: 0121 450 7765

Mobile/Text/WhatsApp: 07984 683182

Video call: interpreting@bid.org.uk

Skype: interpreting.bid

Website: www.bid.org.uk

Zebra Uno

BSL/English interpreters supporting the West Midlands community.
Phone: 01902 421 919
Email: info@zebra-uno.com
Website: www.zebra-uno.com

UK Language Solutions

Birmingham-based-legal, medical, and public service interpreting available face-to-face, by phone, or conference.
Phone: 0800 7565 210
Email: info@uklanguagesolutions.co.uk
Website: www.uklanguagesolutions.co.uk

Global Translation Services

Based in Birmingham, supporting Sandwell, the Black Country, and Wolverhampton.
Email: bookings@globaltranslationservices.co.uk
Phone: 0121 686 2957
Website: www.globaltranslationservices.co.uk

Need Support?

If you need help arranging any of these services, please get in touch. We're committed to making your experience with us accessible and easy.

Share Your Views

Would you like to help us review and improve our support services?
Tenant Insight & Scrutiny Team
Email: customerscrutiny@midlandheart.org.uk
Phone: 0345 60 20 540



If you have any questions, you can reach out to us on **0345 60 20 540** or email **contact@midlandheart.org.uk**