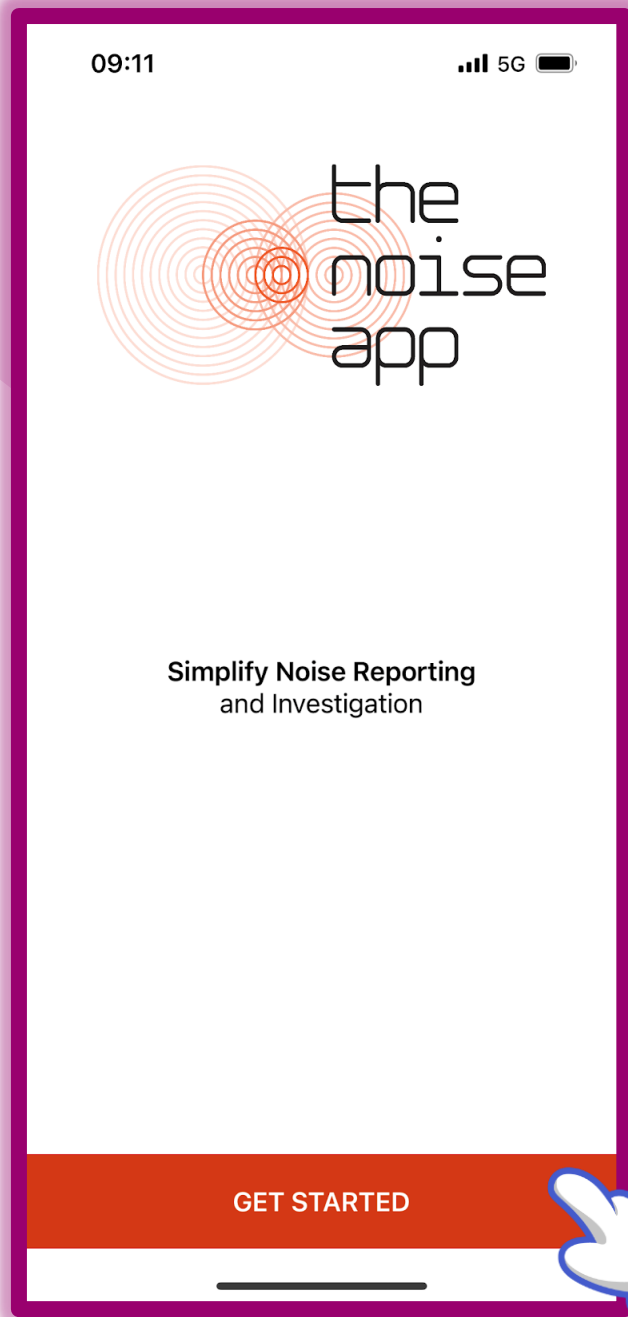


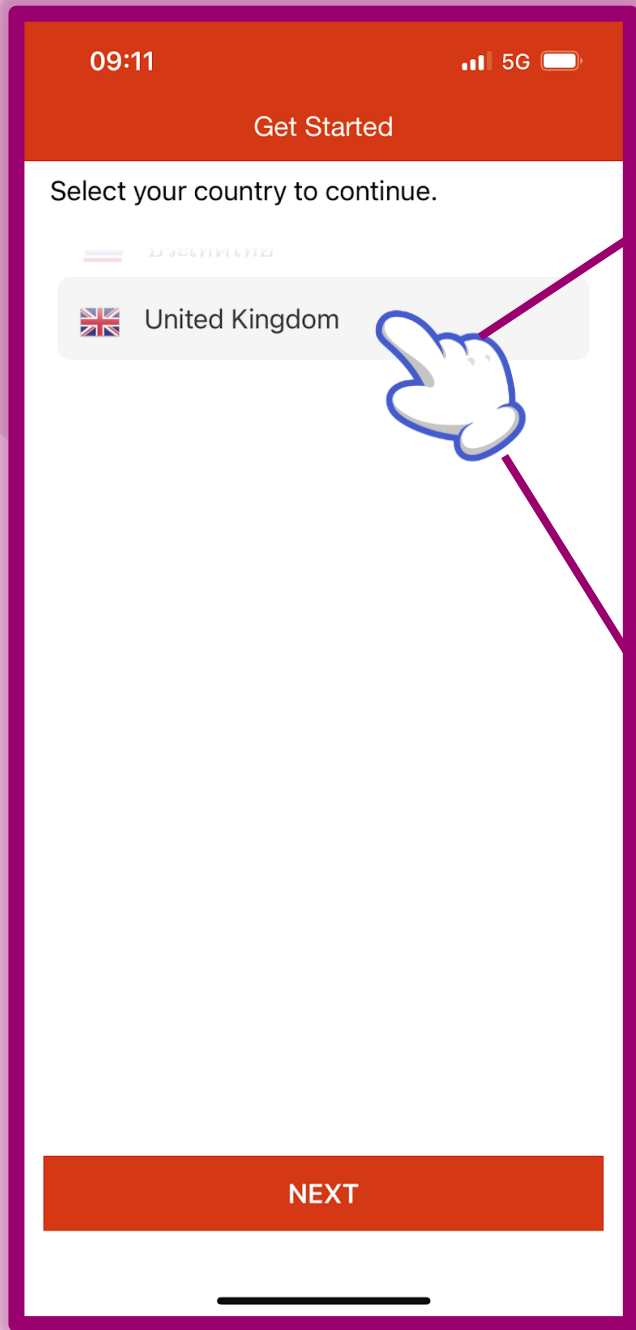
How to sign up





Download the app, wherever it is you download apps from on your phone, e.g. Play store/Apple Store.

Once you've opened the App this Screen Should appear.
Click on 'Get Started'

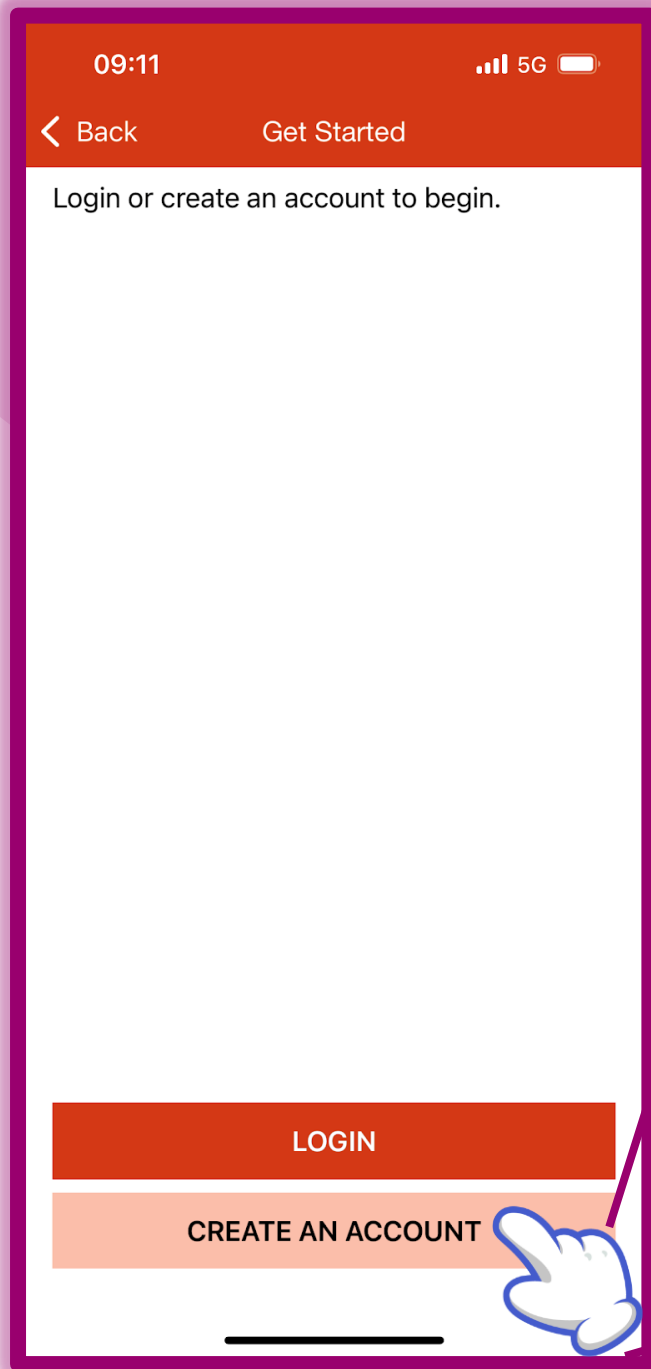


After you clicked on 'Get Started' the next page should look like this.

It will automatically select 'United Kingdom'

This is so it can identify where you live, so when you log any noise recordings, we know it's for you and your case.

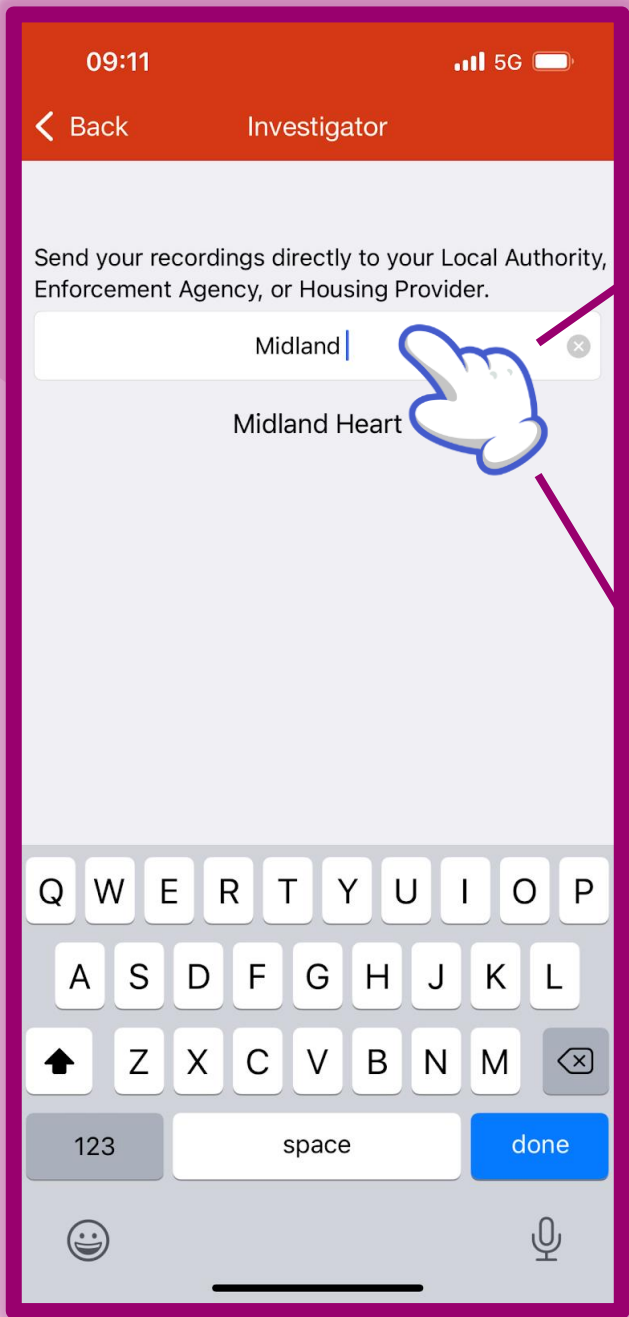
Then click 'Next'



After you clicked on 'Next', it will ask you to either 'Login' or 'Create an Account'

Because you've not used the app before you need to click on 'Create an Account'

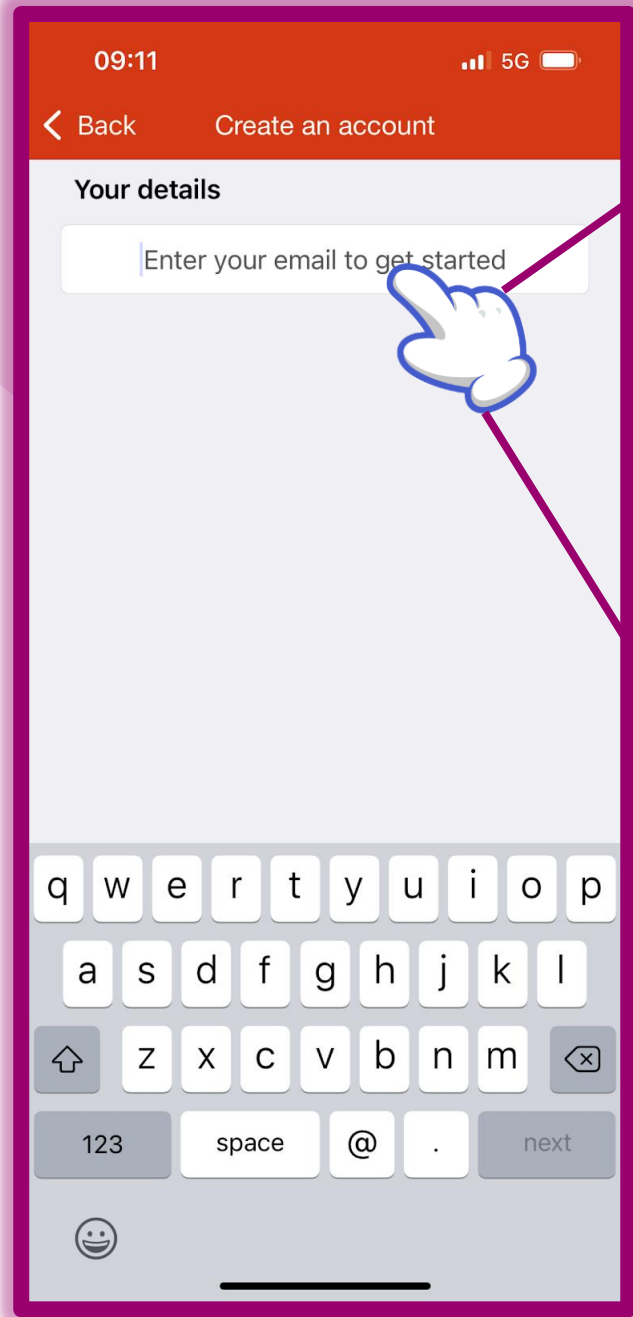
(You'll come back to this screen later on)



After you have clicked on 'Create an Account' it will send you to this screen.

You need to type in 'Midland Heart' and then click on the option 'Midland Heart' once it appears.

This means all of your recordings will be sent to us, to look into.



Once you have clicked on 'Midland Heart', it will send you to this page.

It will ask you to enter an email address that you have access to. (Make sure you know your login details for your email, because it will ask to find an email later on)

Then click 'Next' to send you to the next page

09:12 5G

< Back Create an account

Service provider
Midland Heart

First name
John

Last name
Smith

Email
Test.test@testing.co.uk

Telephone
0123 456 789

Password
.....

Confirm Password
.....

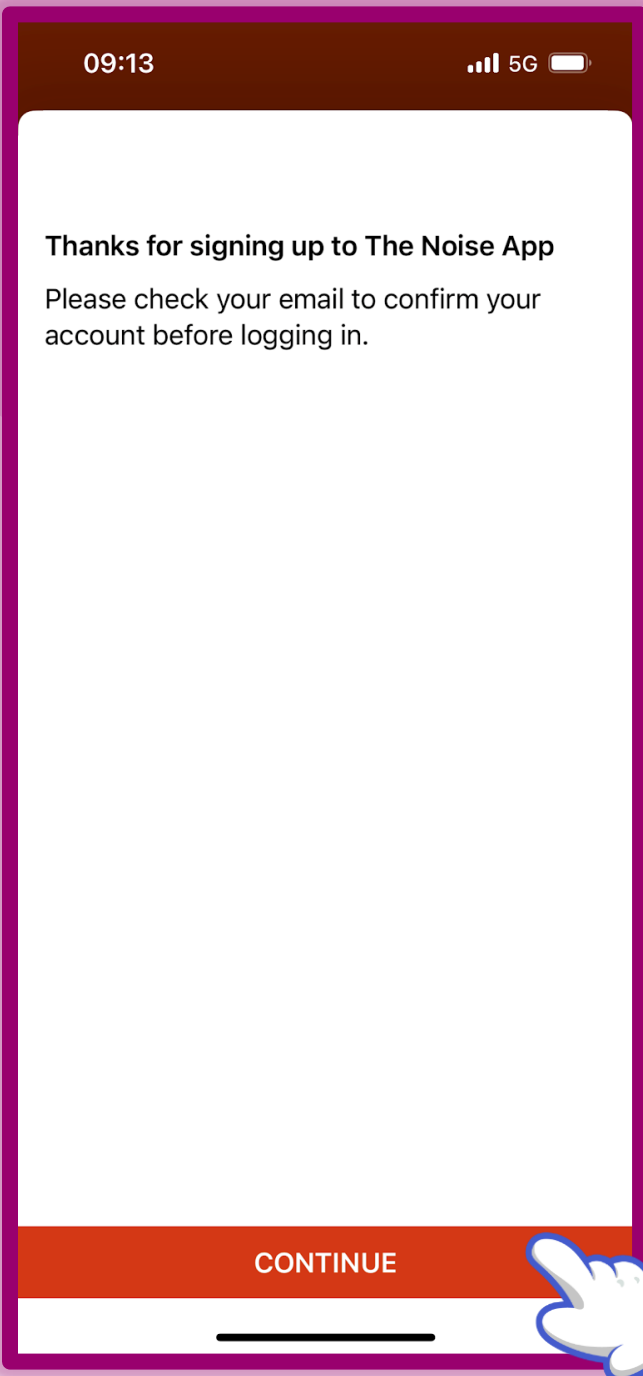
You'll need to fill in all of the boxes with the correct details. This is so you can log in later and we also know it's you and your case that all the recordings are for.

Top tip for your password- It will ask you to include an Upper and Lower Case Letter, a number and a 'Special Character' (a special Character is something like the following, @/!*#. #)

An example could be MidlandHe@rt1

Make sure your password is something you remember, maybe even keep a note in your phone or a safe place.

Once everything has been filled in you'll see 'create account' appear. Once you've clicked that it'll send you to the next page.

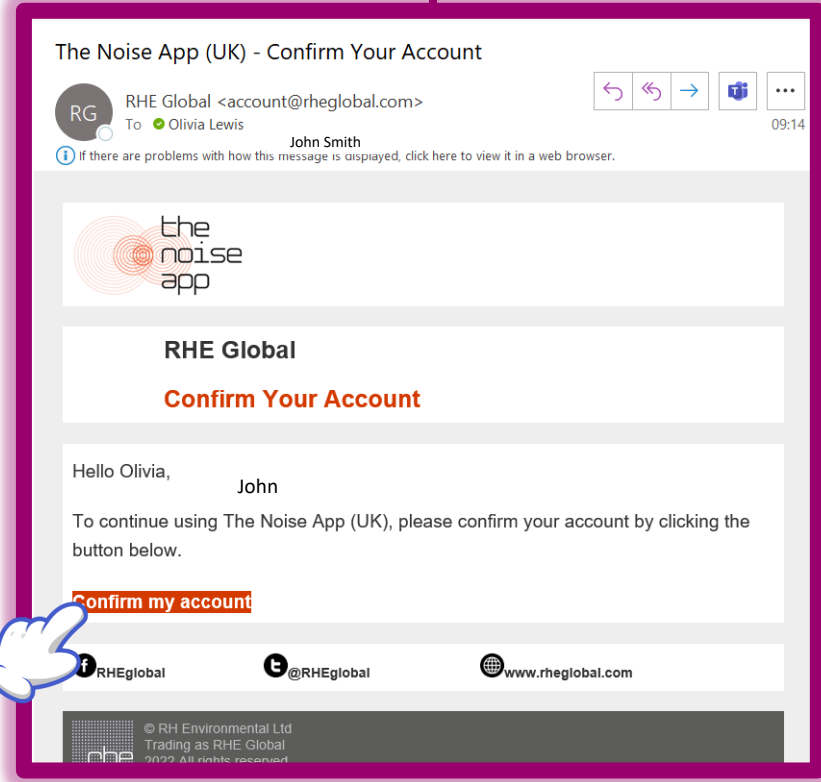


Then it'll send you to a 'thank you for signing up' page.

You'll need to confirm that it's you that signed up and confirm it's the correct email that you've used.

Pop over to your emails and you'll see an email from RHG Global, which is the Noise App.

Once you've open it, it'll have a 'confirm my account' button. Once you've clicked on that it will finish setting up your account.



Click 'continue' back on the app.



Once again it'll bring you back to this page

It will automatically select 'United Kingdom'

This is so it can identify where you live, so when you log any noise recordings, we know it's for you and your case.

Then click 'Next'

How to login



After you clicked on 'Next', it will ask you to either 'Login' or 'Create an Account'

Because you've now set up an account you can click 'Login'

This is how you'll log in normally to use the app, on a day to day basis.

09:14

5G

< Login

Use GPS

Please add your address to continue

Address Line 1*

Address Line 2*

City*

Postcode*

Q W E R T Y U I O P

A S D F G H J K L

↑ Z X C V B N M ↵

123

space

done



Fill out the boxes with your address. Again this is to allocate the recordings to your account, for us to look at later.

09:15

5G

We have made these amendments to the Terms of Service:

We have made changes to section **13. Data protection and privacy notice** to make clear (1) the roles of the data controller and data processor; and (2) our role in processing anonymised data to deliver the service. These changes are for clarity and do not involve any changes in how the service will be delivered.

Published - 09/03/2021

The Noise App Terms of Service

1. Introduction

1.1 Your use of this website, the related software and The Noise App and the services and information available through them are subject to these Terms of Service as amended by us from time to time. We can change or remove these Terms of Service at any time without notice, but on each occasion when we do so we will change the date at the end of

ACCEPT



The terms and conditions then pop up on your screen. You can give this a quick read over if you like. This goes over the policies and procedures of the app.

You need to click 'Accept' to continue forward.